



Issue - 30

September - 12/09/2024

**“MEDICAL RECORD DOCUMENTATION PROGRAMME &
WORLD PATIENT SAFETY DAY”
AT
SRI RAMACHANDRA HOSPITAL (SEPTEMBER 2024)**

The Medical Records Committee and hospital quality assurance division conducted a **"Medical Record Documentation Program"** for all faculties, **PGS** and **CRMIS** on **12th September 2024** at the **G- block** lecture hall. The event began with a welcome speech by mrd chairman, **Dr. Sathyamoorthy** followed by a special address by **Dr Bhuvana**.



The program was entertained with a **song performance** by **Sister Sharmila** and her team and **dance performance** by **Dr. Janani** and her team. A skit was conducted on **Importance Of Medical Record Documentation Moderated** by **Dr Sivaprakash** which was performed by Postgraduates of psychiatry. A special song performance by **Dr. Thiyagarajan** further highlighted the importance of documentation. Dr. Ranjith kumar conducted the **Quiz** for Faculties, **PGS** and **CRMIS** on medical record documentation and the winners were presented with mementos and certificates by the **MRD Committee members**.



The **postgraduates** who contributed this year for open audit were also **appreciated with certificates**. Totally **200 members** were attended.

QUIZ WINNERS

- **1st Prize:** Dr. Ananya Anatharaman PG - MD (General Medicine)
- **2nd Prize :** Dr.R.Lakshmi Aishwarya PG -OBG
- **3rd Prize :**Ms. Nivetha. G, MRD

**2nd Prize: Dr.R.Lakshmi Aishwarya
PG -OB G**



**3rd Prize : Ms. Nivetha.
G, MRD**



PATIENT SAFETY PROGRAM CELEBRATION
"KEEPING OUR PROMISE TO DO THE SICK NO HARM"
(17/09/2024 TO 20/09/2024)

National Medical Commission (NMC) will be celebrating Patient Safety Program from 17th to 20th September 2024. The beginning of the celebration journey is marked by **World Patient Safety Day**.

Theme: Improving Diagnosis for Patient Safety” and Slogan: “Get it right, make it safe!”

The prime objective of this event is to ensure patient safety by orienting the healthcare professionals of medical colleges on the relevance and Implementation of patient safety

Take part in the various competitions and win exciting prizes!

The Prime Objective Of This Event Was To Ensure Patient Safety By Orienting Healthcare Professionals Of Medical Colleges On The Relevance And Implementation Of Timely Diagnosis For Improving Patient Safety, Focusing On The Following Key Points:

1. Timely Clinical Decision-Making.
2. Diagnostic Checklist.
3. Multidisciplinary Teamwork.
4. Effective Communication.
5. Continuous Education And Training.
6. Use Of Artificial Intelligence.
7. Monitoring And Analyzing Diagnostic Performance

The Following Events Were Conducted, And Awards Were Presented:

1. **“Orientation Sessions”** were delivered by the patient safety coordinators from all clinical departments, based on the theme. Three departments: Neonatology, Sports Medicine, And General

Medicin were awarded.

2. A “**Documentation Audit**” was conducted for clinical departments, and the top **Three** departments **Pediatrics Medicine, Neonatology, ENT** were awarded.

3. Based on the “**Compliance Audit Report**” (January To July **2024**) covering Hand Hygiene, Medication Administration errors, Healthcare-Associated Infections (HAI), fall, IV **complications**, and skin care issues, **Five Patient** care areas were awarded:

- Male Ortho Ward (143.30)
- Urology Ward (142.14)
- Female Surgical Ward (140.73)
- Paediatric Ward (140.61)
- Female Ortho Ward (140.50)

4. Awards for the “**Most Informative and Innovative Notice Boards**” for Patients, Nurses, and Clinical departments based on the theme went to **Four** Patient care areas:

- Operation Room
- Male Medical Ward
- Female Surgical Ward
- Dental Block

5. Theme-based nursing education “ **Golu Were Observed**” and **Four** areas were awarded:

- Male Surgical Ward
- Urology/G5 Ward
- NICU

6. A” **Safe Medication Museum**” was organized by the medical specialty nursing team in the **Male Medical Ward** and awarded.

7. A “**Quiz Program**” was conducted for all employees on

17.9.2024, and the top **Three** participants were appreciated.

8. A "**Slogan Contest**" on improving diagnosis for patient safety saw **six winners (Three in English and Three in Tamil)**.

9. **Five winners** were appreciated for "**Memes and Reels**" that maintained professionalism, avoided offensive content, and provided positive messages.

10. "E-Posters" on the theme, showcasing innovations and best practices that enhance diagnostic accuracy and timeliness, were judged, and the top **Three** were awarded prizes.

11. A "**puzzle competition**" based on patient safety was held, and the top **Three** winners were awarded.

12. To raise public awareness about patient safety, A "**Flash Mob**" was organized on **17.09.2024** at **9.00 am** at the **G-Block** entrance and on **18.09.2024** at **9.00 am** in the **Dental Lobby**. the team was appreciated.

13. A "**Patient Education Stall**" was set up in the **G-Block** patient waiting area on **21.09.2024**, educating patient attendants, and the team was appreciated.

14. A "**Patient Quiz Program**" on **17.09.2024**, from **10.00 am** onwards at the **4th Floor lecture hall** was conducted, and **12 prizes** winners were awarded.

15. "Mock Drills" were conducted for **Code Pink, Code Blue, and Code Violet**.

Doctor's Training Session: "Improving Diagnosis For Patient Safety"

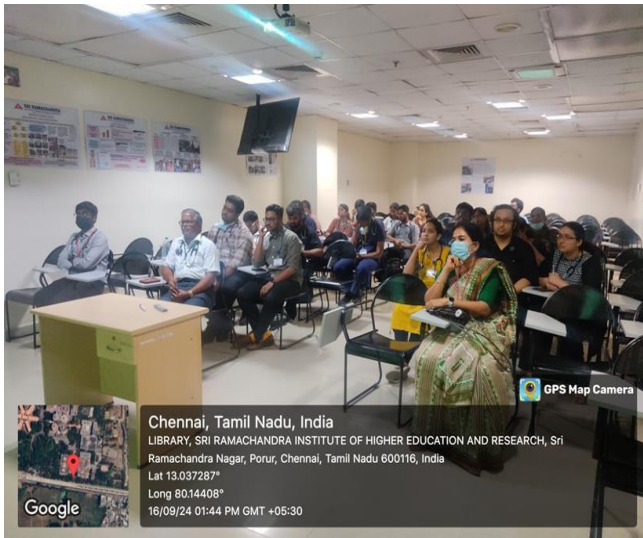
1) Neonatology



2) SPORTS MEDICINE



3) General Medicine



DOCUMENTATION AUDIT

CRITERIA FOR DOCTORS DOCUMENTATION AUDIT

A “**Documentation Audit**” was conducted for clinical departments, and the top **Three** departments **Pediatrics Medicine, Neonatology, ENT** were awarded.

1. PEDIATRICS MEDICINE



2. NEONATOLOGY



3. ENT



Best Ward

Based On Compliances Audit Report (Hand Hygiene, Medication Administration Errors, Hai, Fall, Iv Complication And Skin Care Issues Etc.)

Points Scored

- Male Ortho Ward -143.30
- Urology Ward -142.14
- Female Surgical Ward -140.73
- Paediatric Ward -140.61
- Female Ortho Ward :140.50

1. Male Ortho Ward -143.30



2. Urology ward -142.14



3. Female Surgical Ward -140.73



4. Paediatric Ward -140.61



5. Female Ortho ward: 140.50



MOST INFORMATIVE AND INNOVATIVE NOTICE BOARD

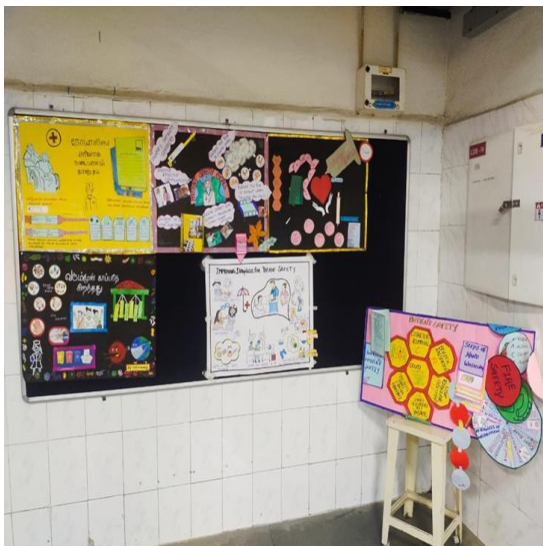
Awards for the “**Most Informative And Innovative Notice Boards**” for Patients, Nurses, and Clinical departments based on the theme went to **Four** Patient care areas:

- Operation Room
- Male Medical Ward
- Female Surgical Ward
- Dental Block

1. Male Ortho Ward -143.30



2. MALE MEDICAL WARD



GOLU

Theme-based nursing education “ **Golu Were Observed**” and **Four** areas were awarded:

- Male Surgical Ward
- Urology/G5 Ward
- NICU

1. MALE SURGICAL WARD



2. UROLOGY/G5 WARD



3. NICU



MUSEUM ON MEDICATION SAFETY

VENUE: MALE MEDICAL WARD DATE: 18/09/2024

A "Safe Medication Museum" was organized by the medical specialty nursing team in the Male Medical Ward and awarded





**QUIZ PROGRAM (ON 17/09/2024 FROM 10 AM ONWARDS AT
4TH FLOOR LECTURE HALL)**

1. R. USHA
2. C. JEYA
3. K. SATHIYA VAANI

1. R.USHA





2. C.JEYA



3. K. SATHIYA VAANI

**SLOGAN ON IMPROVING DIAGNOSIS FOR PATIENT SAFETY
(TWO LINES) (TO BE SUBMITTED BY 4PM ON 20/09/2024)**

The slogan must be catchy, impactful and should communicate core idea clearly without any ambiguity. The slogan must be original and not copied from the other sources & without any plagiarism

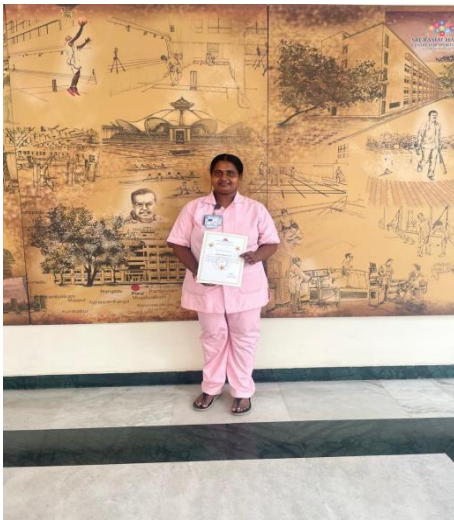
ENGLISH

1. BHUVANESWARI D

2. SARIDHA

3. PAVITHRA

1. BHUVANESWARI D



2. SARIDHA



3. PAVITHRA



TAMIL

- 1. SARKUNA RAJALET**
- 2. SARASWATHI**
- 3. PREMA**

1. SARKUNA RAJALET



2. SARASWATHI

3. PREMA



REELS -MAINTAIN PROFESSIONALISM, AVOID OFFENSIVE CONTENT AND TO PROVIDE POSITIVE MESSAGES

Five winners were appreciated for “**Memes and Reels**” that maintained professionalism, avoided offensive content, and provided positive messages.

REELS WINNERS:

- 1.UROLOGY WARD
- 2.LABOUR ROOM

1.UROLOGY WARD



2.LABOUR ROOM



MEME

- 1. Hepatology wards (IPSG-I)
- 2. Hepatology wards (IPSG-II)
- 3. Hand wash



Hepatology wards (IPSG-I)



**Hepatology wards
(IPSG-II)**

HAND WASH



E-POSTER

The e-poster should align with the theme “Improving Diagnosis for Patient Safety”.

E- Posters-winners

1. M.TAMILSELVI
2. FLARY PRIYAMATHI
3. JEBISA

M.TAMILSELVI





WORLD PATIENT SAFETY WEEK

IMPROVING DIAGNOSIS OF PATIENT SAFETY

What is patient safety?

Patient safety is the prevention of harm to patients and the reduction of the risk of unnecessary harm during health care

Background

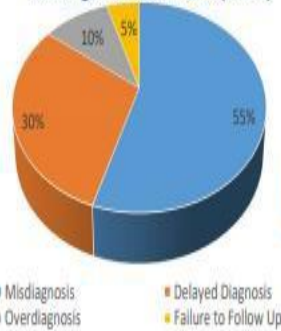
Accurate and timely diagnosis is critical for effective patient care and treatment outcomes. However, many healthcare systems face challenges that lead to diagnostic errors, which can result in delayed treatments, increased healthcare costs, and worsened patient outcomes.



How can we Improve Diagnostic Safety ?

| What can patient do? | What can clinicians do ? |
|---|---|
| Tell their story fully and completely and clearly | Listen to patients, Support patient in effectively sharing their symptoms |
| Provide accurate information about their symptoms | Ask patients what they think is going on |
| Speak up if they feel they have not been heard | Conduct a Thorough history and physical examination |
| Ask questions to clarify the information shared | Set a visit agenda, Known patient and their history and read prior notes |
| Use a checklist of tests symptoms concerns or physician consulted | Integrate pre work for patient (E.g.)- Symptoms , History of present illness , labs |

Diagnostic Errors in Healthcare Settings in Tamil Nadu (2024)



Tips to Improve Patient Safety

1. Enhance Communication
2. Implement Checklists
3. Encourage Reporting
4. Regular Training
5. Use Technology Wisely
6. Involve Patients
7. Standardize Procedures
8. Monitor Performance
9. Regular Safety Audits
10. Multidisciplinary Teams



Submitted By

M.Tamilselvi
Emp.No: 14454
Gyn Ward

2. FLARY PRIYAMATHI



3. JEBISA



Improving diagnosis For patient safety

Problem statement

- 10-20% of Diagnoses are inaccurate and delayed.
- Diagnostic errors leads to 40000 to 80000 hospital deaths annually.

Improvement initiatives

- Implementing checklist.
- Enhancing communication between healthcare providers.
- Leveraging AI and machine learning for diagnostic support.

Key strategies




- Collaborative care teams.
- Evidence based clinical decision support.
- Patient engagement and advocacy.
- Continuous learning and feedback.

Best practices

- Encourage open communication with patients.
- Foster a culture of transparency and accountability.
- Stay updated on latest clinical guidelines.

Call to action

- Join the movement to improve the diagnosis for patient safety.
- Share your own strategies and successes.



PUZZLE COMPETITION

A “puzzle competition” based on patient safety was held, and the top three winners were awarded

1.MS.J.CHITRA

2.DR.NIKHIL KUMAR P

3.MS.KALAISELVI

1.MS.J.CHITRA



2.DR.NIKHIL KUMAR P

3.MS.KALAISELVI



FLASH MOB

FLASH MOB (ON 17/09/2024 AT 9 AM IN AT G BLOCK ENTRANCE & ON 18/09/2024 AT 9AM IN DENTAL LOBBY)



PATIENT EDUCATION STALL



PATIENT QUIZ PROGRAMME

PATIENT QUIZ PROGRAMME- 12 WINNERS



MOCK DRILLS

CODE RED



CODE BLUE

